

Policy Agreement

By accessing LumiosTrack's web service, you acknowledge and accept these Terms. Please read them thoroughly before proceeding.

Services Provider Definitions: "We," "Service Provider," or "LumiosTrack" refer to LumiosTrack.
User Definitions: "Member" or "User" refers to the individual or entity using the service.
Service Definitions: "Website," "Site," "System," "Portal," or "Service" refers to the platform and services provided to the User.

1. General Terms & Conditions

1.1 Introduction

LumiosTrack ("Company," "We," "Us," or "Our") is committed to safeguarding the privacy and security of all personal data collected through Our Website, Platform, and associated Services. This Privacy Policy outlines the principles governing Our collection, processing, disclosure, storage, and security of personal information. By accessing, registering for, or utilizing Our Services, You ("User," "You," or "Your") acknowledge and consent to the practices described herein. It is Your responsibility to review this Privacy Policy periodically for any updates or amendments.

1.2 Service Provision

1. The Personal Data: Any information that can be used to identify an individual, including but not limited to name, email address, phone number, and payment details.
2. Usage Data: Automatically collected data generated by the use of Our Services, including IP address, browser type, session duration, and interaction with content.
3. Cookies: Small data files stored on Your device to enhance user experience, facilitate navigation, and analyze Service usage.
4. Service Provider: Any entity engaged by LumiosTrack to process data, facilitate operations, or assist in analyzing the Service's performance.
5. Third-Party Services: External applications or platforms through which You may interact with Our Services, including social media logins and integrated APIs.

2. Collection of Personal Data

2.1 Collection of Personal Data

1. Collection of Personal Data
LumiosTrack collects and processes Personal Data necessary to deliver, enhance, and secure the Services. We collect information through:
 2. Direct interactions – when You register, complete forms, make purchases, or communicate with Us.
 3. Automated technologies – through Cookies, log files, and analytical tools tracking Website behavior.
 4. Third-Party Services – when You link an external account or engage through a partner platform.

3. Use of Personal Data

3.1 Use of Personal Data

1. We use Personal Data for the following purposes:
 - Service Provision – To create and manage Your Account, process transactions, and provide support.
 - Security & Fraud Prevention – To monitor access, authenticate users, and prevent fraudulent activity.
 - Service Optimization – To analyze trends, measure user engagement, and enhance functionalities.
 - Communication – To send Service updates, respond to inquiries, and provide customer support.
 - Legal Compliance – To fulfill regulatory obligations, enforce terms, and respond to lawful requests.

6. Cookies and Tracking Technologies

6.1 We employ Cookies and tracking technologies to improve user experience and analyze Service interactions. You may configure Your browser settings to refuse Cookies; however, disabling them may affect functionality.

7. Data Retention and Deletion

7.1 Personal Data is retained for as long as necessary to fulfill its intended purposes or comply with legal obligations. If You request account termination, We will delete Your data unless retention is required by law, security purposes, or legitimate business interests..

8. Data Sharing and Disclosure

We do not sell or rent Personal Data. However, We may share information under the following circumstances:

- With Service Providers – To facilitate technical support, hosting, analytics, or payment processing.
- For Legal Purposes – To comply with applicable laws, regulations, subpoenas, or court orders.
- In Business Transactions – In the event of a merger, acquisition, or sale of assets.

9. International Data Transfers

Your data may be processed outside Your jurisdiction where data protection laws may differ. We ensure that such transfers comply with applicable data protection standards.

10. Data Security

1. We implement administrative, technical, and organizational measures to protect Personal Data from unauthorized access, alteration, disclosure, or destruction. Despite Our efforts, no digital platform can guarantee absolute security.

11. User Rights and Choices

You may exercise the following rights concerning Your Personal Data:

Access & Correction – Request access to or updates of Your personal information.

Data Portability – Obtain a copy of Your Personal Data in a structured format.

Erasure (Right to Be Forgotten) – Request deletion of Your data, subject to legal exceptions.

Objection & Restriction – Restrict or object to specific data processing activities.

Withdraw Consent – Opt out of marketing communications or certain processing activities.

12. Third-Party Links and Services

Our Website may contain links to external websites. LumiosTrack is not responsible for the privacy practices or content of third-party platforms. We encourage You to review their respective policies.

13. Children's Privacy

Our Services are not intended for individuals under 18 years of age. We do not knowingly collect or process Personal Data from minors. If We become aware of such collection, We will take appropriate steps to remove the data.

14. California and Global Privacy Rights

Residents of certain jurisdictions, including California, may have specific rights regarding Personal Data. If You are a California resident, You may request information about data sharing under the "Shine the Light" law..

15. Changes to This Privacy Policy

LumiosTrack reserves the right to modify this Privacy Policy at any time. Material changes will be communicated via email or through prominent notices on Our Website. Continued use of the Services constitutes acceptance of the revised terms.

16. Limitation of Services

LumiosTrack is not a carrier, supply chain provider, or supplier. The sole function of this Website is to display tracking updates, if available, exclusively for LumiosTrack tracking numbers.

17. Contact Information

For any inquiries regarding this Privacy Policy, please contact Us at:
contact@lumiostrack.com